

**STEP 1:**Log onto <https://secure.oldmutual.co.za>OLD MUTUAL **SECURE SERVICES****WELCOME TO SECURE SERVICES**

Please use your username / usernumber and password to log in

[Read more >](#)

USERNAME / USERNUMBER

PASSWORD

[SHOW](#)[LOG IN](#)[Forgot your password?](#)[Forgot your username/number?](#)

Don't have an online profile?

[REGISTER](#)**STEP 2:**Click on '**REGISTER**'



OLD MUTUAL SECURE SERVICES REGISTRATION



Tell us about yourself

* Required fields

* FIRST NAMES *(as they appear on your ID or passport)*

* SURNAME *(as it appears on your ID or passport)*

* ID TYPE

* ID NUMBER

* DATE OF BIRTH *(dd/mm/yyyy)*

Please make sure you have your cellphone with you, as you will need it on the next step

* COUNTRY CODE

* CELLPHONE NUMBER

e.g. 0xxxxxxxx

I agree to the [terms and conditions](#)

 I'm not a robot 

reCAPTCHA
Privacy - Terms

NEXT: CHOOSE YOUR LOGIN DETAILS

STEP 3:
Insert your personal details
as prompted



STEP 4:
Agree to the terms and conditions

I agree to the **terms and conditions**



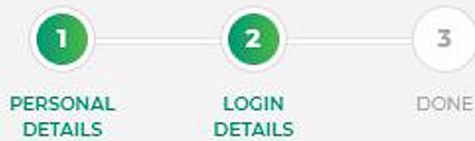
I'm not a robot



NEXT: CHOOSE YOUR LOGIN DETAILS



OLD MUTUAL SECURE SERVICES REGISTRATION



Choose your login details

* Required fields

CREATE USERNAME

- Must be **at least 6 characters long**, without any spaces
- Do not use the following special characters ;#/%=|+,\"'<>*
- **Not case sensitive**

* USERNAME

CREATE PASSWORD

- Longer passwords are harder to crack. Use **8 - 16 characters**, without any spaces.
- Use a password phrase e.g. Take me out to the Ball Game! = Tmo2tBG!
- Use a different password for social, personal and work accounts, make it unique.
- Your password **should not contain your username and personal details**.
- Use at least one uppercase, lowercase, special character and number.
- Avoid names, places and dictionary words (In any language).

* PASSWORD

 [SHOW](#)

* CONFIRM PASSWORD

 [SHOW](#)

VERIFY YOUR CELLPHONE NUMBER

Request an SMS verification code to confirm the cellphone number you entered earlier

SEND ME MY CODE

>



COMPLETE REGISTRATION

STEP 5:

Create your unique username and password
****These details should not be shared with anyone***

STEP 6:

Click '**SEND MY CODE**'

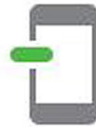
**STEP 7:**

Insert the 4-digit code sent to your cellphone number

VERIFY YOUR CELLPHONE NUMBER

We have sent you an SMS.

Your code will expire in
5 minutes.



*** 4-DIGIT CODE**

COMPLETE REGISTRATION

STEP 8:

Click on '**COMPLETE REGISTRATION**'

**STEP 9:**

You are now able to log into Secure Services

OLD MUTUAL **SECURE SERVICES**

**WELCOME TO SECURE SERVICES**

Please use your username / usernumber and password to log in

[Read more >](#)**USERNAME / USERNUMBER****PASSWORD**[SHOW](#)[LOG IN](#)[Forgot your password?](#)[Forgot your username/number?](#)

Don't have an online profile?

[REGISTER](#)



STEP 10:
Select 'MY PORTFOLIO'

Your Websites

MyPortfolio
Old Mutual's customer portal

Moneyversity

MyOldMutual

Old Mutual Rewards

Old Mutual Will

Private Client Securities Client

Wealth and Unit Trusts Client

[Get access to more sites >](#)



MYPORTFOLIO

Email Print 09 March 2023



You

STEP 11:
Scroll down to **'YOUR RETIREMENT SAVINGS'** to see the balance you have in SuperFund

XXXX XXXXXXXXXXXX

Age: XX | Change picture

MyPortfolio Home Page Hide people

Click here to view your tax certificates.

Dear Customer – should you experience difficulty accessing the MyPortfolio page, please select the MyOldMutual option to view your portfolio.

Your Retirement Savings

You currently have

R XXXXXXXXXXXX

RETIREMENT SAVINGS DETAIL →

Your Savings & Investments

Need to save? Old Mutual's savings products offer investors like yourself a

Tax Free for the whole family!

Invest in tax free plans for you and your children's dreams and goals.



MORE INFO

INVEST

Funeral costs Sorted.

Get funeral cover from R32* a month.

QUOTE NOW

STEP 12:
Click on **'RETIREMENT SAVINGS DETAIL'**



RETIREMENT

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Your Investments

NAME	CONTRACT STATUS	PREMIUM	VALUE
Old Mutual SuperFund - Retirement Benefit	Active	Not Applicable	R xxxxxxxxxxxx

R xxxxxxxxxxxx

HOME

MyPortfolio Disclaimer: For selected Investment Horizons, Max Investments, Old Mutual Invest, Max Income, GREENLIGHT Savings and Old Mutual Wealth investment funds, there is a unit price delay from the asset manager to Old Mutual. If you have recently requested a switch to one of these selected funds, the affected fund values might be temporarily excluded from your portfolio for a few days due to delays in obtaining unit prices from these asset managers.

For Old Mutual SuperFund, the value shown may not be its value on the date of you viewing it. This may be due to delays in processing transactions, e.g. contributions, unit price changes of investment portfolio(s), or various fees, charges and expenses. Any payment from Old Mutual SuperFund may be subject to deductions (e.g. income tax, tracing fees or switching costs). Please consult your member guide or contact Old Mutual.

Information provided on MyPortfolio is a summary of some of your Old Mutual products, services and retirement fund membership. For comprehensive information on these, please consult your policy, contract, member guide, fund rules or other relevant document. Please consult this page in two to three business days to view the outcome of the completed transaction.

STEP 13:

Click on '**OLD MUTUAL SUPERFUND – RETIREMENT BENEFIT**'
to access the SuperFund Member Web



Old Mutual Employee Group in SuperFund

Member Reference
XXXXXXXXXX/XXXXXXXXXX

Monthly Contribution
R XXXXXXXX

Balance
R XXXXXXXXXXXX

← BACK TO MYPORTFOLIO

- OVERVIEW
- BENEFITS
- INVESTMENT ALLOCATION
- BENEFICIARIES
- STATEMENTS
- DOCUMENTS
- CONTACT US

Overview

STEP 14:
See an 'OVERVIEW' of your Retirement Savings

Your Timeline to Retirement

Hover over the to see more information



Retirement Assumptions

- 6% Expected annual inflation rate
- 7% Expected annual increase in salary
- 4% Expected annual growth in value of savings

STEP 15:

- View your Risk '**BENEFITS**'
- View your '**INVESTMENT ALLOCATION**', change the allocation of your future contributions and process an investment switch
- Add and Manage your '**BENEFICIARIES**' and Allocations
- Access detailed Account and Investment '**STATEMENTS**', and
- Access important '**DOCUMENTS**' such as your latest Member Benefit and Quarterly Investment Statements etc

For assistance, please contact:

- Within South Africa: 0860 60 6500
- Outside South Africa: +27 21 503 1710
- Email: help-secure@oldmutual.com