



DEATH BENEFIT CLAIM FORM

3

ABOUT THE CHILDREN

This document provides us with information about any children of the Deceased and any other children who depended financially on the deceased (e.g. biological, adopted, foster or stepchild).

If the child is Minor, it should be completed by:

- a Parent,
- Guardian
- Caregiver

If the child is older than 18, they must complete the document themselves.

NB: A separate document needs to be completed for each child.

In case you need assistance completing and submitting this document, please contact:

Old Mutual SuperFund
 Address PO Box 728, Cape Town 8000, South Africa.
 Telephone 0860 203 040
 Email superfunddeaths@oldmutual.com

PLEASE ATTACH CERTIFIED COPIES OF THE FOLLOWING (WHERE APPLICABLE):

- The child's ID/Birth Certificate
- Proof of schooling/student status
- Proof of any income or financial support for the child
- Proof of any disability likely to affect the child's ability to work (Medical certificate or letter)



For office use only



DECEASED'S PERSONAL INFORMATION

Please provide the following information as per the Deceased's ID for reference purposes.

First name(s)

Surname

ID number



CHILD'S PERSONAL INFORMATION

Title First name(s)

Surname

Previous Surname (if applicable)

Date of birth ID number

Passport number (if no SA ID number) Passport: Country of issue

Marital status: Single Life Partner Engaged Married Separated Divorced

Home address Postal Code

Postal address Postal Code

Telephone (Home)* Telephone (Work)*

Cell phone number* Email address*

*Of guardian in the case of a minor

IMPORTANT NOTICE: If your provided contact details change, please inform us by contacting Protektor Preservation Fund.



CHILD'S RELATIONSHIP TO THE DECEASED

Relationship: Biological Adopted Foster Stepchild

Other (please describe)

If adopted, please provide proof of adoption.

If the Deceased was not the biological or adoptive parent of the child:

· Are the biological parents alive? Yes No

· Can the surviving parents financially support the child? Yes No

If No, please tell us why the surviving parents are not able to financially support the child.



ABOUT THE CHILD

Please click the applicable box(es):

Is the child: Employed Learner (at school) Pre-school Unemployed Living with a disability

Student (at university, college, FET or similar)

If Living with a disability, please provide proof of disability (e.g. letter from a doctor)

Does the child receive a Disability Social Grant? Yes No

If Yes, please indicate the amount R

Is the child still able to work despite disability? Yes No

If a learner at school, in which Grade is the child?

If a student:

Year of study Qualification

Who pays for his/her studies?



GUARDIAN/PARENT'S INFORMATION

Please provide the full name and ID of child/ren's biological/adoptive parents

Mother's full name

Mother's ID number

Father's full name

Father's ID number

Guardian/Caregiver's full name

Guardian/Caregiver's ID number

Who is currently looking after the child? (in case of a minor)



LIVING ARRANGEMENTS

Please provide the details of the Deceased's living arrangements

Were you living with the Deceased at the date of death

Yes No

If No, why weren't you living with the Deceased?

Please list the details of all of the people who were living in the same household as the deceased at the date of death:

(Should the space provided below not be enough, please provide the following information on a separate sheet)

FULL NAME	RELATIONSHIP TO THE DECEASED (e.g. Spouse, Child, Father, etc.)	ID NUMBER/DATE OF BIRTH



EMPLOYMENT

INSTRUCTIONS:

Only children over 18 must complete either the Employed or Unemployed table below, in respect of their current employment status. If the child is a Minor, the Guardian must not complete this table.)

Please **ONLY** fill in **ONE** of the next **TWO** sections:

- Fill in **Section A** if you are currently **EMPLOYED**, OR
- Fill in **Section B** if you are currently **UNEMPLOYED**



SECTION A: EMPLOYED

Were you employed at the date of death of the Deceased?

Yes No

How long have you been employed? years

Where are you employed? (Company name)

What is your role?
(e.g. Teacher, Supervisor etc.)

Education

What is your level of education?

Did not complete Matric

Matric

Post- Matric Qualification

TOTAL MONTHLY INCOME	TOTAL MONTHLY EXPENSES	TOTAL VALUE OF ASSETS (e.g. total value of car/house/ furniture)	TOTAL VALUE OF DEBTS THAT I HAVE
R	R	R	R

Please tell us how you pay for your expenses if your income is not enough. (e.g. donations from family and friends, debts/loans, or from payouts you received after the death of the Deceased.)



SECTION B: UNEMPLOYED

Were you employed at the date of death of the Deceased?

Yes No

Were you employed before?

Yes No

If yes, how many years were you employed years

Where were you employed? (Company name)

What was your role?
(e.g. Teacher, Supervisor etc.)

Education

What is your level of education?

Did not complete Matric

Matric

Post- Matric Qualification

TOTAL MONTHLY INCOME	TOTAL MONTHLY EXPENSES	TOTAL VALUE OF ASSETS (e.g. total value of car/house/ furniture)	TOTAL VALUE OF DEBTS THAT I HAVE
R <input type="text"/>	R <input type="text"/>	R <input type="text"/>	R <input type="text"/>

Please tell us how you pay for your expenses (e.g. donations from family and friends, debts/loans, or from payouts you received after the death of the Deceased.)



DECLARATION OF FINANCIAL SUPPORT

Did you receive financial support from the Deceased at the date of death?

Yes No

Please explain the reason why the Deceased needed to provide you with financial support.

How did the Deceased financially support you at the time of his/her death? (Please also state the amount of support if it was in the form of money)

How often did the Deceased provide financial support? (If the support was not provided every month, please tell us how many times you received support in the last 6 months and how much you received each time.)

I confirm that I have proof of such support

(Proof of support may include bank statements if the Deceased paid money into your account.)

Yes No

If Yes, please provide proof of support.

Details of the person who can verify that you received financial support from the Deceased at the date of death:

First name(s)

Surname

ID number

Telephone number

Relationship to
the Deceased



PAYMENT DETAILS

Please list the benefits and payouts you received after the Deceased's death:

INSURANCE COMPANY	TYPE OF BENEFIT (e.g. Funeral, Life Cover, Investment)	AMOUNT	PAYOUT DATE
		R	
		R	
		R	
		R	
		R	



FINANCIALLY DEPENDANT CHILDREN

Please insert the details of the children who are financially dependant on you in the table below

Should the space provided below not be enough, please provide the following information on a separate sheet.

FULL NAME	DATE OF BIRTH	ID NUMBER	BIOLOGICAL MOTHER	BIOLOGICAL FATHER	FINANCIALLY DEPENDANT ON THE DECEASED?
					Yes <input type="checkbox"/> No <input type="checkbox"/>
					Yes <input type="checkbox"/> No <input type="checkbox"/>
					Yes <input type="checkbox"/> No <input type="checkbox"/>
					Yes <input type="checkbox"/> No <input type="checkbox"/>
					Yes <input type="checkbox"/> No <input type="checkbox"/>

I declare that I am the parent/legal guardian of a minor financial dependant of the Deceased, and that:

i. If a benefit is payable to the minor child, do you have an objection if the benefit is paid into a beneficiary fund? Yes No

If you have an objection, what do you plan to do with the child's benefit so that it is used for your minor child's maintenance needs?

ii. Have you ever been declared insolvent or blacklisted? Yes No

iii. Are you currently under debt review? Yes No

iv. Do you receive a Child Social Grant for your child/ren? Yes No

How much do you receive? R



BANKING DETAILS

Account holder's name

Bank name

Account number

Account type: Cheque Savings

Branch name

Branch code



OTHER DEPENDENTS

Only children over the age of 18 must complete table below. Please tick Yes or No where applicable.

Should the space provided below not be enough, please provide the following information on a separate sheet.

SPOUSES/EX-SPOUSES/PARTNERS OF THE DECEASED					
Full name(s)	ID number or date of birth	Contact number	Lived with the Deceased?	Financially supported by the Deceased?	
			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	
			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	
			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	
CHILDREN THAT WERE FINANCIALLY SUPPORTED BY THE DECEASED (biological children, adopted, foster, grandchildren, nieces, nephews)					
Full name(s)	ID number or date of birth	Contact number*	Lived with the Deceased?	Financially supported by the Deceased?	
			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	
			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	
			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	
			Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>	
PARENTS OF THE DECEASED					
Full name(s)	ID number or date of birth	Alive/deceased	Contact number	Lived with the Deceased?	Financially supported by the Deceased?
Mother					
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Father					
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
SIBLINGS OF THE DECEASED					
Full name of brother/sister	ID number or date of birth	Relationship to deceased	Contact number*	Lived with the Deceased?	Financially supported by the Deceased?
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
ANYONE UNRELATED TO THE DECEASED THAT S/HE SUPPORTED FINANCIALLY					
Full name of person	ID number or date of birth	Relationship to deceased	Contact number*	Lived with the Deceased?	Financially supported by the Deceased?
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>

* Of Guardian in case of a minor



DECLARATION

To be completed by the person who completed the form

I (full name) declare that:

- I have completed this document truthfully and that the information provided is factually correct according to my knowledge.
- I have not withheld any information which may assist the trustees in identifying the Deceased's dependants nor am I presenting information that may prejudice their discretion in making fair allocations.
- I understand that false information may hinder the trustees from exercising their duties properly and that false information will be seen in a very serious light.

Date

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

Signed at (Place)

Signature

FUND MEMBER AND BENEFICIARY PRIVACY NOTICE

This notice applies to members and beneficiaries of the Protektor Preservation Fund .

The Protektor Preservation Fund may collect, use and share personal information or other information provided by you for the following purposes:

- For the administration of the Protektor Preservation Fund, including administering a member's membership of the Protektor Preservation Fund;
- To determine, process and pay benefits from the Protektor Preservation Fund;
- To provide members with information about offerings that will support and enhance their retirement benefits;
- To provide products or services to you, to carry out the transaction you requested and to maintain our relationship;
- To assess and process claims;
- To conduct credit reference searches or verification;
- To confirm and verify your identity, address or banking details;
- To verify that you are an authorised user for security purposes;
- For maintaining the accuracy of your personal information;
- For operational purposes, and where applicable, credit scoring and assessment and credit management;
- For purposes of claim checks (e.g. the Industry Life and Claims Register);
- For the detection and prevention of fraud, crime, money laundering or other malpractice;
- To trace you where you are uncontactable;
- To conduct market or customer satisfaction research or for statistical analysis;
- For audit and record keeping purposes;
- For social responsibility purposes;
- In connection with legal proceedings;
- To comply with legal and regulatory requirements or industry codes or when otherwise allowed by law.
- Where we believe it is necessary to protect our rights.

The Protektor Preservation Fund may share your personal information with:

- Third parties for the purposes listed above. This, for example, includes credit reference, fraud prevention, law enforcement, tracing agencies, data collection and data enrichment agencies to enrich the information that we have about you in order to improve the administration of a member's membership and to communicate more effectively;
- The Old Mutual Group for purposes listed above, or when it is believed it will enhance the services and products that can be offered to a member, but only where the member has not objected to such sharing.
- Your intermediary/broker/financial adviser (when applicable), service providers we engage to process such information on our behalf or who render services to us. These service providers may be abroad, but we will not share your information with them unless we are satisfied that they have adequate security measures in place to protect your personal information;
- Other insurers, retirement funds and retirement annuity funds to obtain claim related information.

You agree that we may view, search and update your information and you further agree we may, where required, process your special personal information (and share this information with relevant third parties) in order to achieve a purpose set out above.

You warrant that when you give us personal information about third parties, this information is accurate and correct, and you have received their permission to share their personal information with us. You confirm that if you are giving consent for a person under 18 (a minor) you have the required authority to do so.

We may transfer your personal information to another country for processing or storage. We will ensure that anyone to whom we pass your personal information agrees to treat your information with the same level of protection as we are obliged to.

You may access the personal information that we hold about you and may also request us to correct any errors or, under certain circumstances request us to delete this information. In certain circumstances, you have the right to object to the processing of your personal information. To do this, simply contact us at the numbers/addresses listed below and specify what information you would like or if you have any questions about this Notice, please contact us at:

Member Call Centre: 0860 20 30 40

Email: protektorenquiriescomplaints@oldmutual.com

You have the right to complain to the Information Regulator, whose contact details are:

inforegulator.org.za

General enquiries: enquiries@inforegulator.org.za

Complaints: popiacomplaints@inforegulator.org.za

You can also view our full Privacy Notice [here](#).

¹ In this Notice "Protektor Preservation Fund" refers to the Protektor Preservation Pension and Provident Funds.

