

PAID-UP FAMILY COVER BENEFITS

At Old Mutual, we support families through difficult times. In addition to our standard family cover benefits, employers have the option to include a paid-up family cover benefit. If a covered member passes away, their spouse and children are still covered without having to pay more premiums.

1. WHO CAN GET THIS COVER?



When a member dies, their spouse and children will get the cover. They will stay protected by the cover for as long as they still meet the rules set out in the policy for surviving insured persons.

2. HOW DO YOU GET THE COVER?



After a claim is paid out for the main member who died, Old Mutual will send a Paid-up Family Cover application form to that main member's employer. The employer needs to fill in the form with the details of the main member's spouse and child(ren)* and send it back to us** for the family members to stay covered under the Policy.

3. CONFIRMATION OF COVER?



Once Old Mutual receives the completed form, we will send the employer a Paid-up Family Cover Certificate, which they will then give to the surviving family members to confirm their cover.

4. SUBMITTING A CLAIM



If the family members indicated on the paid up certificate pass away, a claim should be submitted to Old Mutual (gapdeathclaims@oldmutual.com), and if all policy terms and conditions are met, the claim will be paid.

Relevant disclaimers:

- * The employer may consult with the main member's family to obtain correct information on the individuals who will remain covered.
- ** Consent will be obtained from the family members to share their personal information. To view our full privacy notice, please visit: www.oldmutual.co.za/privacy-policy/
- ***Please request a copy of the policy of insurance to confirm the definition of spouse and child in the policy.

For more information:

Contact your employer or gapdeathclaims@oldmutual.com



**CORPORATE
GROUP ASSURANCE**

DO GREAT THINGS EVERY DAY

Old Mutual Life Assurance Company (SA) Limited is a licensed FSP and Life Insurer.