



South Africa in lockdown: we are here for you

We want to reassure you that we are doing our best to curb the spread of the coronavirus while **continuing to service the needs of our customers who depend on us.**

Although you can visit our branches if you need us, **we strongly encourage you to either call your financial adviser or connect with us online instead of in person**, for your convenience and safety.

Our smart digital platforms are **easy to access and simple to navigate.**

Old Mutual: Contact Us

- Call us on 0860 50 60 70
- Logon to www.oldmutual.co.za
- Email service@oldmutual.co.za
- Download the **Old Mutual App** from your app store
- Call your Old Mutual financial adviser or 0860 60 60 60

Specific Old Mutual Contact Numbers

Branch Contact

	Email branch@oldmutual.com
	Call us on 0860 60 7000
Mass & Foundation Cluster	0860 60 7000
Old Mutual Finance Loans	0860 000 886
Old Mutual Money Account	0860 222 252
Greenlight, Max, Investment Horizons, Flexi & Conventional	0860 50 60 70
Old Mutual Unit Trusts	0860 234 234
Old Mutual Wealth	0860 999 199
Employer Retirement Funds (SuperFund, Saccawu, Sacwu, ISASA)	0860 20 30 40
Employer Pensions (Pencare)	
Old Mutual Insure	0860 247 365
iWYZE	0860 93 94 93

To help us prioritise financial transactions, especially claims, kindly add the following important details **when you email us:**

- **Email Subject:** include your **type of request & policy number or ID number**
Example: CLAIM - Policy Number 12345B334 or ID Number
- Please always include a **copy of your ID** (photos accepted) and your **contact number** with every request.

As a company that cares, Old Mutual is doing everything we can to provide a helping hand and truly live up to our credo of being a certain friend in uncertain times.

We thank you in advance for your ongoing support.

Take great care and stay safe.